

What has the Board been doing:

- Work has continued on resolving landscape contract issues
- Started work on the annual budget for next year that will be presented for approval at the annual meeting in April
- Renamed the Fire Prevention Working Group to be the Fire Preparedness Committee
 - Brings it under the Association's insurance for officers
- Continued working the standardization of gates for the Gated Villages

Report on increased security patrols for parking lots – Lynnette

- At least one more patrol has been present for the past 5-6 weeks
- They have identified three vehicles that have been frequenting the parking areas and have been successful in keeping them away
- A second officer will be starting on this coming Monday

Caliber system with HOAMCO

- The Board opted to give residents access to Caliber to give them access to their account with High Desert. Transaction history, payments due and online payments are available. We do not plan to use the system for other needs.

Presentation on the organization of High Desert Resident Owner's Association (see attached)

Questions:

1. What options are there via the association (directly, not just police patrol requests) about *known* nuisance cars/drivers within HOA?
 - a. 2:30am donuts at intersection(s).
 - b. repeat loud/fast acceleration (I.e. select individuals choose to perform on nearly every one of their pass throughs).
 - c. repeat and blatant accelerating through stop signs (read: far from a simple rolling stop).

Note: known = Video evidence can be readily obtained and made available for egregious/repeat cases.

The best option is to call G4S, our security patrol. While they cannot apprehend or stop, they can get identifying information to turn in.

2. Duane Sorenson on Finances

- a. Overdue accounts went from 90 owners to 79 owners. Did 11 owners settle or were some accounts forgiven? We note that the receivable balance went down \$73,792.52 during this quarter and of this amount you noted \$4,463.24 was written off as uncollectible.
 - i. *The bulk of the 11 overdue accounts were owners who simply did not pay their assessments in the first month and went to 60 days overdue.*

HDROA Town Hall Notes

March 12, 2021

- ii. *High Desert Resident Owner's Association actually does very well in collecting money due. We usually are around 85% or better for payments collected; this is very high for the average ROA in the USA.*
 - iii. *The \$4,463.24 that was written off as uncollectible is the result of a court ordered settlement in a case where the homeowner was using his home as an Air BnB location. The Association received all back dues plus legal fees but had to forgo the fines and interest on the fines assessed over the 3 years.*
 - iv. *As for the receivable balance going down by \$73,792.52...\$39,773.31 had to be written off as a bad debt in the case noted above.*
3. How long has HOAMCO been the management company for High Desert and were they involved in creating the rules, bylaws, guidelines, committees etc.?
 - a. *They have been the only management company for High Desert, being hired after the High Desert Development Company started to divest itself of much of the day to day operation on the Association*
 - b. *They were not a part of creating the bylaws and guidelines for High Desert.*
4. A discussion of the success of the Town Meetings followed. All agreed that they are a great forum and should be continued. It was agreed that they should be held every other month instead of every month. There was a suggestion of maybe Thursday or moving the time to 5pm. Everyone on the conference indicated that Fridays at 3pm were optimum. Therefore, the next meeting will be held on May 14th at 3pm.